

Hampshire Division for Children, Youth and Families (DCYF), funds 75%. Rockingham County paid expenses for an average of 405 children per month, average monthly costs of \$127,000 for out of home placement and in-home services. This department collected \$531,605 from parents to reimburse the state and county for court-ordered services for their children.

In order to reduce the number of court-involved juveniles, and out of home placements that may result from court involvement, counties receive prevention funds from DCYF, called the 6% Incentive Funds. Rockingham County granted \$685,750 to community programs that provide services to prevent children and families from becoming involved in the juvenile justice system, or to provide judges with alternatives to costly placements or services once a petition has been filed.

I would like to express my appreciation to the Board of Commissioners for their guidance and assistance. I would also like to recognize the excellent staff of this department for their service on behalf of the families of Rockingham County.

LONG TERM CARE SERVICES

Susan Denopoulos, Assistant Director

The year 2006 was full of changes and setting new goals while continuing to provide the highest quality care to our nursing home residents, assisted living and adult medical day clients - which is our entrusted mission.

The search for the next Long Term Care Services Director continued throughout the year. The selection of the 'right' candidate was the utmost goal of the County Commissioners; confident that our Long Term Care Divisions continued successfully. We are now pleased and hopeful that the search is near completion and a new chapter about to begin.

I would be remiss in not acknowledging the people, departments and divisions that ensured not only our steady course but also its growth and development.

Martha Roy, Human Resources Director: Her dedication, support, genuine concern for all employees, has been invaluable. Her search for a Long Term Care Director was tireless.

Jude Gates, Director of Facilities, Planning, and Information Technology: The safety of our residents was the #1 priority for Jude and her staff and always with efficiency, caring, and quality. New vans in use, upgrades to smoke and fire detector systems are just a couple of examples of two divisions working together for the greater good and setting the stage for our beautiful complex. A special note of thanks to Paul Allen and Frank Stoughton.

Lynn Garland, UNH Cooperative Extension: The UNH staff labeled our many tropical plants in the Atrium. This was based on the suggestion of a resident and has been interesting to residents and visitors.

Al Wright, Corrections Superintendent: Working collaboratively and respectfully ensures our inmate population works safely and beneficially for Rockingham County.

Theresa Young, Director of Finance: and her staff, who put their oversight and stamp on all matters.

Our Department Heads and Management Team are invaluable, especially Kathy Upson, Director of Nursing, as well as Phyllis Rogers and Mary Jane Toth, Business Office Directors. They have all been my 'right hands' in providing their knowledge and experience. A note of recognition again to Phyllis Rogers for celebrating 45 years of service to Rockingham County Nursing Home as well as being recognized as Employee of the Year at the New Hampshire Association of Counties convention in September 2006.

Staffing remains agency-free again this year which adds to our quality of care. The year 2006 saw several long-time nursing staff members retire and a new guard stepping up. Best wishes to Hilda Cheney, RN, Helen Mitchell, RN, and Sandy Picott, PT on retirement! Welcome aboard to Theresa Hemenway, RN,

Joanne Jones, RN, Lisa Caron, RN, Maureen Sacco, RN, Beth Mody, RN and the other new staff as we step into our new phases of leadership.

We continue to enjoy the Employee of the Month program whereby staff nominate and recognize their co-workers with pictures on our website and in the cafeteria, a cake baked by our talented Dietary department, balloons brought up by our OT department, small cash gift, a recognition award as well as the coveted special parking space for a month are all part of the fun. Please join me in recognizing:

January	Cheri Clements, Social Services
February	Diana Pfifferling, Dietary
March	Dorothy Hamel, Environmental Services
April	Pat Asmund, Dietary
May	Helena Fita, Nursing
June	Linda Thayer, Dietary
July	Penny Alexander, Nursing
August	Alice Adams, Dietary
September	Kim Butterfield, Environmental Services
October	Joanne Jones, Nursing
November	Jill Letourneau, Nursing
December	Dorothy Dow, Assisted Living

The new clinical software (PointClick) is up and running. The financial components are also being implemented. Landmark Health Solutions was chosen through the bid process to assist in the education and training of our staff to improve our clinical reimbursements from Medicare, Medicaid as well as streamlining our Admissions process. Our belief is that through improved clinical reimbursement programs and improvements in technology, revenues to the County will also be improved, which enhance our quality of care and services.

We also began implementation of electronic “e-Discharge” program with Exeter Hospital to better access referrals information to assist in admissions from our local hospital.

The nursing home business office was busy as usual and had additional tasks of working with the Attorney General regarding a case along with a lien and sale of property.

Our annual Medicare/Medicaid State Survey was conducted from June 5, 2006 through June 8, 2006. Once again Rockingham County Nursing Home stands out as one of the best nursing homes in the State of New Hampshire. Rockingham County Nursing Home also participated in the 1st Annual Quality of Life Awards – and plan to continue this involvement. New Hampshire Department of Health and Human Services, New Hampshire Health Care Association facilities, and county nursing homes worked together to recognize and applaud the important and meaningful things that are happening every day in our nursing homes. Our Adult Medical Day program and Assisted Living also did extremely well in their state survey processes.

Our annual Under the Tent was conducted in September in the front entrance courtyard. This is an important and mandatory in-service program for all staff which is conducted on a yearly basis. This program reinforces necessary knowledge and skills.

In August we had our 1st Annual “Moose Day” which included a dunk tank with staff willing to get dunked! This was enjoyed by residents, families, and employees from several divisions participating in the event.

We also welcomed a new Chaplain in 2006, Deacon Ginny Slawnwright. She brings new gentleness and humor to our pastoral services.

Nancy Lang, Director of the Ernest P. Barka Assisted Living continues to provide wonderful services to the very appreciative and happy clients she serves.

Helen Kolifrath, RNC, Adult Medical Day Program Director continues to bring new life to this program while continuing to improve the daily census.

Ray Bower, Nursing Home Administrator of Strafford County completed his consultation to Rockingham County at the end of 2006. His expertise and assistance is respectfully and gratefully acknowledged not only by me but all who benefited from his willingness to be of assistance.

I am proud of Rockingham County Long Term Care Services as well as proud to have been the Acting Administrator for the past year and a half. I look forward with new excitement to the year ahead, as we welcome a new Long Term Care Director. My enthusiasm is in the joy of seeing to fruition the changes we have begun implementing and also being part of assisting our new Director in my capacity as the Assistant Administrator.

I am especially proud of the people I work with every day – colleagues who work with loyalty and high standards – because of them I am honored to be a part of this incredible team.

The support of our County Commissioners: Chair Maureen Barrows along with Don Stritch and Katharin Pratt has been invaluable. We are grateful for their dedication, interest, and caring all year long.

2006 NURSING HOME CENSUS

Daily Average Census – 218

Highest Census 226 / Lowest Census 202

Admissions

Discharges

Home	35	Hospital Admit>Returns	39	Average Age Of Residents	86
Hospital	19	Discharged- another facility	2	Average Age of Death	91
Nursing Home	22	Discharged- assisted living	6	Average Age of Admission	81
Psych Hospital	4	Discharged- home	2	Average Length of Stay	2 years,
Group Home	1	Expired- in hospital	5		4 months,
Rehabilitation	7	Deaths	58		13 days
Assisted Living	3				
Total Admissions	<u>91</u>	Total Discharges	<u>112</u>		

THE ERNEST P. BARKA ASSISTED LIVING COMMUNITY

Nancy L. Lang, Director

Here we are 2006! It is hard to comprehend that we have been up and running for three years. Everyone is bubbling with excitement at the opening of our very own unisex hair styling shop and that we have once again survived another construction project. We had our annual state survey which was very successful, complimentary and increased our license to accommodate from 30 to 49 residents.

The building looked beautiful with colors, decorations, furniture all coordinated by our talented Verne Rines. Every resident wanted to live on Fernald One. As the new residents were admitted one by one, our elegant dining room filled up and was the center for new friendship. It is such a rewarding experience to see these seniors making new friends and sharing stories with their peers. Thank you Rockingham County Commissioners for making the Assisted Living possible.

What a busy place! Soon after opening we began working on our float for the Mardi Gras parade that was being held in the Nursing Home. Our theme was “New Orleans or Bust.” As spring arrived we began our weekly shopping trips, walks, and spending a great deal of time outside in our lovely landscaped courtyard. Many thanks to Jude Gates and the Maintenance Department for all their hard work in our courtyard right down to feeding the fish in the ponds.